YANNA RIDER consulting

Training in Critical & Strategic Thinking

What kind of thinking is vital to your organisation?

Yanna Rider offers training that can enhance workplace performance in

- Critical thinking & argumentation
- Strategic thinking & problem solving

All training is:

- tailored to your agency: Workshops are not 'off the shelf' - they are developed in consultation with, and tailored to, each client to meet your specific requirements. Developing the right training for you is part of the service.
- highly interactive and hands-on: Workshops are focused on practice and application in an atmosphere that ensures participants feel comfortable to experiment, question, and receive feedback.
- formally evaluated: Those who commission training must feel satisfied that it's targeting the right skills, and those who participate in it must feel that it was useful and worthwhile. Both quantitative and qualitative feedback is elicited from participants, which is analysed and provided to the client.

HOW THIS WORKS:

STEP 1: Obligation-free consultation
A free, confidential consultation to determine what skills you'd like to foster and what outcomes you want from the training, the number of staff you'd like to train, your budget and timeframes, followed by an obligation-free quote

STEP 2: Design
Training is designed to meet your needs

STEP 3: Delivery
Yanna conducts the training at your location or at a venue that suits you

STEP 4: Evaluation
Training is evaluated and feedback provided to you

CONTACT YANNA RIDER FOR A CONFIDENTIAL, OBLIGATION-FREE DISCUSSION OF HOW SHE MAY BE ABLE TO HELP YOU ACHIEVE YOUR GOALS:

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Critical Thinking & Argumentation

- Develop greater self-awareness when making judgments

- Learn about common pitfalls such as cognitive biases

- Get a deeper appreciation of different kinds of thought processes

- Sharpen skills in:
  - analysing and evaluating evidence and arguments
  - identifying assumptions
  - extracting the gist of information
  - making careful inferences from available information
  - developing your own arguments and anticipating objections
  - communicating arguments effectively.

Strategic Thinking & Problem Solving

- Focus on what it takes to 'see the Big Picture'

- Analyse complex situations to understand their dynamics and to see connections to other issues

- Identify opportunities for action and anticipate challenges

- See the possibilities - generate ideas or hypotheses, find solutions

- Assess different options to support sound decisions.

> *Typical workshops are for 12-16 participants and last one to four days, depending on content and your particular needs.*

Depending on the workshop, participants may be introduced to structured analytic techniques that offer rigorous ways to perform important cognitive tasks such as:

- uncover all possible hypotheses or potential solutions to a problem
- marshal all arguments for and against before making a judgment
- scrutinise reasoning in detail, bringing out important assumptions
- evaluate information against different hypotheses simultaneously, avoiding premature commitment to one viewpoint
- evaluate different options against set criteria
- consider far-reaching consequences of prospective actions or events
- understand how situations come about and identify key features, including possible points of intervention
- find effective solutions to problems involving stakeholders with conflicting viewpoints
- break stalemates by identifying what information can resolve a disputed issue.

Yanna Rider...

... has over ten years' experience designing and delivering training in Australia and overseas, working primarily with government agencies, often in the intelligence and security areas. She is a dynamic facilitator who consistently receives praise for her subject-matter knowledge, for her ability to communicate complex ideas simply and engagingly, and for her informal and approachable style. She is an Honorary Fellow at The University of Melbourne, from where she holds a PhD for work on cognition, and is security cleared.